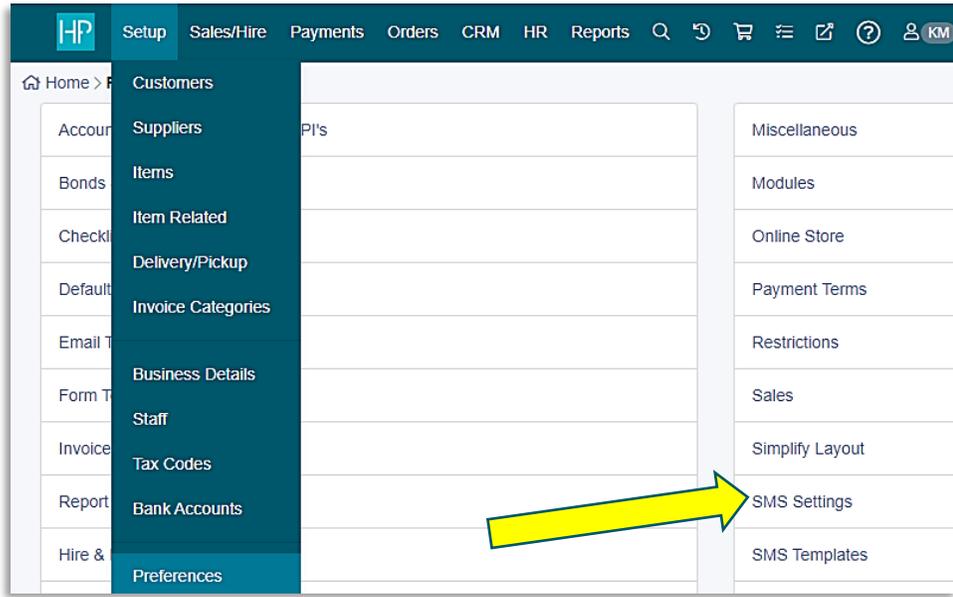
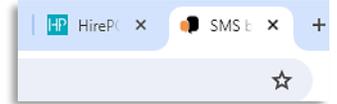


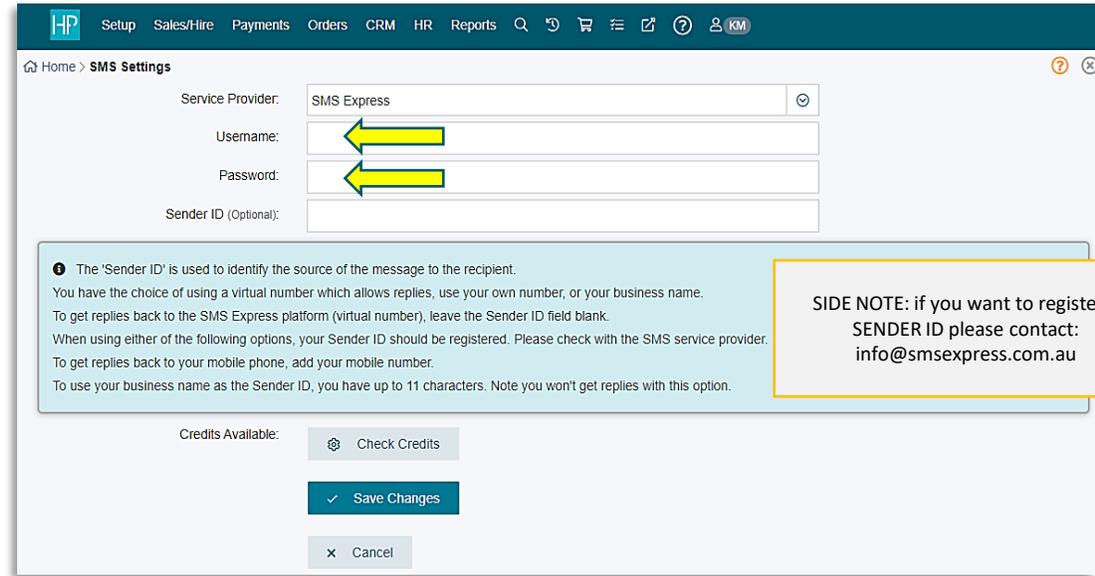


You will need to copy & paste info from SMS Express to HirePOS, so to make it easier.....

**1:** Open 2 tabs/windows on your browser (e.g. Chrome, Edge, Firefox). **2:** Login to your HirePOS account in 1 tab. **3:** Now login to your SMS Express account in another tab



**1** In HirePOS find Setup > Preferences. Then click SMS Settings



**2** This is where you will enter your SMS Express credentials: *username* and *password* (called 'API Keys') that you will **shortly** create in your SMS Express account's **Settings**.....don't be spooked though...**it is very easy to do this!**

**IMPORTANT NOTE:** API Keys are **NOT** the same as your HirePOS or SMS Express logins.

**NEXT PAGE:** Now go to your **SMS Express account** to create your **API Keys**....we'll walk you through it on the next page. Keep **HirePOS** open though, as you'll need to copy & paste your API Keys from SMS Express into your **HirePOS SMS Settings** (*username & password boxes*).

**TIP** *Client ID & API Secret* is the same thing as a *username & password*.

**3** In **SMS Express** main menu **Settings** click **API Keys**. Then click **Create API Key**, then click **HTTP**, then follow the prompts.

You will be given the option of creating your *own* API Keys or let the system **Auto-generate** your API Keys for you.

**To Choose Your Own:**

- Name your Key HirePOS → Enter description
- Create a username (Client ID) → Enter username
- Create a password (Secret Key) and re-enter/confirm it → Enter 12+ characters password
- Click to create your Key ...we're almost done! → Enter Secret Key again

**Create API Key (HTTP)**

Would you like to **choose your own** set of credentials, or have secure credentials **auto-generated** for you?

**Choose your own** **Auto-generate credentials**

**Create API Key (HTTP)**

Description \*

Client ID (Username) \*

Secret Key (Password) \*

Confirm Secret Key \*

**Create API Key**

**4**

After you **Create your API Key** a box will pop up with your **New API Credentials** – your username & password.

**New API Credentials**

Please note that once you close this modal you will not be able to see your API Secret Key without generating a new one. Please store it somewhere safe.

Client ID (username) 12345opo-554851-poj933-2I55253 **Copy**

API Secret (password) 4yhshgu-265d4df-d45441d-bsd4546 **Copy**

**Close**

You need to **copy & paste** these into your **HirePOS SMS Settings**. Then **Save Changes**...and you're done! 👍

To send SMS from HirePOS: **CRM > Send SMS**.

**HP** Setup Sales/Hire Payments Orders CRM HR Reports

Home > **SMS Settings**

Service Provider: SMS Express

Username: 12345opo-554851-poj933-2I55253

Password: 4yhshgu-265d4df-d45441d-bsd4546

Sender ID (Optional):

Credits Available: **Check Credits** **Save Changes** **Cancel**

**The 'Sender ID' is used to identify the source of the message to the recipient.**

You have the choice of using a virtual number which allows replies, use your own number, or your business name. To get replies back to the SMS Express platform (virtual number), leave the Sender ID field blank. When using either of the following options, your Sender ID should be registered. Please check with the SMS service provider. To get replies back to your mobile phone, add your mobile number. To use your business name as the Sender ID, you have up to 11 characters. Note you won't get replies with this option.

On the next final page there's a few extra tips & FAQ for you..

## ● Can I run everything from HirePOS now?

Once you setup your API Keys in SMS Express & HirePOS, sending SMS and SMS credit balance checks can all be done from HirePOS.

But if you need to **purchase SMS credits**, you'll need to do this from your SMS Express account. Look for the **BUY NOW** button up the top of the screen after you login. There is no minimum order so just get what you need. Or you can call us for card payment on **1300 668 287**.

## ● So why do I need API Keys?

In a nutshell...security. When you're working online, usernames & passwords are essential...they are the equivalent of locking your home! And it's even better when your credentials are NOT the same on different platforms, which is why we ask you to create API Keys for HirePOS.

Your API Key securely allows HirePOS to "talk to" SMS Express. When HirePOS "shows" SMS Express your API Keys, it essentially allows HirePOS to access your SMS Express account.

## ● What does API even mean?

APIs are everywhere, and you'd never know they are running almost everything online now! API is the acronym for Application Programming Interface, which allows applications to "talk to" each other and perform tasks (as in SMS Express & HirePOS).

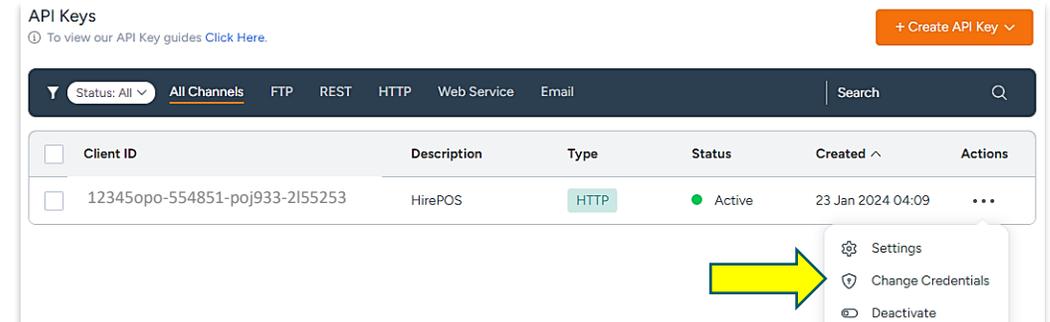
A good analogy is, a waiter in a restaurant takes a food order from you, then tells the kitchen to cook your food order. Then the waiter returns to you with your food order...task done! The **waiter** is the **API**!

## ● Can I change my API Keys?

Yes, you can go back and change your API Keys/credentials anytime.

In your **SMS Express** account, just open the **API Keys** and **Change Credentials**

**IMPORTANT: Remember to update your SMS Settings credentials in HirePOS if you change them!**



## ● I want SMS to look like it comes from my business name or mobile number (custom SenderID). Why do I have to register a custom SenderID?

We can thank scammers! All **custom** Sender IDs must now be approved and registered. If you want to register a custom SenderID, we will get this done for you.

Please email: [info@smsexpress.com.au](mailto:info@smsexpress.com.au)

## ● Can I call you at SMS Express if I need help?

Yes of course! We always love hearing from HirePOS customers, and we can help you if you get stuck or have questions. Just call **1300 668 287**...even on weekends!

Thank you!